



**HENLOW
HEATING**

Quality Policy

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| Person Responsible: Group Quality Manager | Department: Corporate |
| Date of Last Review: 20 September 2024 | Date of Next Review: 20 September 2025 |

Quality Policy

Henlow Heating recognizes that the disciplines of quality, health & safety and environmental management are an integral part of its management function. The Organisation views these as a primary responsibility and as the keys to good business in adopting appropriate quality standards.

The Organisation's quality policy calls for continuous improvement in its quality management activities and business will be conducted according to the following principles:

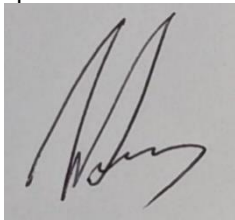
We will:

- Comply with all applicable laws and regulations.
- Follow a concept of continuous improvement and make best use of our management resources in all quality matters.
- Communicate our quality objectives and our performance against these objectives throughout the Organisation and to interested parties.
- Take due care to ensure that activities are safe for employees, customers, suppliers and any others who come into contact with our work.
- Work closely with our customers and suppliers to establish the highest quality standards. Adopt a forward-looking view on future business decisions which may have quality impacts. Train our staff in the needs and responsibilities of quality management.

To assist the company in achieving its quality requirements we are committed to operating in a manner that sustains registration to the International Quality Standard ISO 9001:2008.

It is the Company's belief that, in operating to these standards, it will meet the requirements of its Customers and the Industry.

For the partners:



Signed

Name:- Nigel Davies

Position:- Partner

Date:- 20/09/2024

Review Date:- 20/09/2025

